



January 14<sup>th</sup>, 2021

Dear Resident and Families,

We hope everyone is safe, well, and enjoying the new year. We have recently decided to open our communities and allow visitors inside for the first time in several months. We hope this is the start to finally moving forward and slowly get back to normal!

With each community beginning to open for visits with family and friends, there are some guidelines that have been outlined, so please connect with the Executive Director at the communities for more details. Please connect with your director to schedule a visit, but we do ask that you reschedule your visit if you are not feeling well or have been around someone who has recently been sick.

**More exciting news!** Some of our communities have scheduled clinics in the coming weeks to receive the COVID-19 vaccine, so be sure to watch out for additional information about on-site vaccination clinics. COVID-19 vaccines are an important tool to help stop this pandemic. However, even after vaccination, all our communities will continue following the current guidelines that CDC and DHS have put in place.

Thank you for trusting us with the care of your loved ones. We are dedicated to ensuring resident health and safety. We encourage you to follow Sylvan Crossings on our social media pages, as we will continue sharing updates as well as the many great things that are going on in our communities.

On a final note, we want to take a moment to continue recognizing every single employee within our company. The past year has brought significant challenges to all of us within health care, and it is hard to find the words that truly describe how extraordinary these folks are. Without their acts of selflessness, we could not do what we do. These are our frontline warriors, and together we will continue to fight this pandemic to ensure our older generation stays safe!

Regards,

Melissa Miller, MBA  
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